

We are so LUCKY to have residents like you!

Happy St. Patrick's Day





Manager's Corner

- Residents, please keep all side/front doors locked at all times.
- Monthly Exterminating Service is every third Monday of the month.
- Community Resources:
 - o Inter Valley Faith 513-821-3233
 - St. Vincent De Paul 513-421-CARE
 - o So-Act 513-861-2790





Our office will be closed on March 17th, In Observance of St. Patrick's Day!

The Carthaginian Maintenance Requests

Please complete a service work order request online or call 1-866-881-2833!!





We are happy to introduce you to our new **<u>Resident Portal and emoney order system</u>**!

Resident Portal

Through this portal, you will have more information regarding your residency. You will be able to do the following:

- 1. Submit a service request (work order).
- 2. View your balance due.
- 3. Pay your balance due online via bank account debit (checking or savings account) for \$1.95 or credit card for 2.95% of the payment (\$2.95 fee for every \$100 charged).
- 4. Print a payment coupon to pay via emoney order at a participating retailer (any Walmart or Kroger).
- 5. View Newsletters.
- 6. Update your contact information and add an emergency contact and vehicle information.

To access the resident portal, go to thecarthaginian.activebuilding.com/login



Great time had by all last month!!







Celebrating Black Artists





Upcoming Events

Potluck Dinner in Activity Room to celebrate St. Patrick's Day

Belterra Senior Trip: 3/9/23

• For more details, please contact Ms. Oden at <u>513-821-1092</u>

Grocery Shopping every third Wednesday.

• For more details, please contact Ms. Coates at 513-522-8914

Activity Room Open: Monday, Wednesday & Friday 9:00 am – 9:00 pm

Residents only: Tuesday & Thursday - 9:00 am - 5:00 pm

Stay in touch and Stay Connected...

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The Carthaginian

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